



your  
**patients**  
deserve the best  
**communication...**





...that's where we can help

**Case Study**

**Sue Page - Hexham Hospital**

*"Instead of waiting in outpatients they can go for a coffee, have a look around the hospital or sit outdoors in the garden.*

*Now they're told when their doctor is free by the pager vibrating, flashing and beeping." The pagers have received such a warm welcome by patients that Northumbria Healthcare NHS Trust is now planning to put them into the maternity department and other hospitals in the trust.*

**Raising the level of Customer Care** - Hospital Admissions, A&E Departments, Same-day Surgery, Outpatient Clinics and Hospital Pharmacies. They all have one thing in common - **the need for efficient, discreet communication between staff, patients and guests.** **CST's MediCall** pager system delivers all this and more.

**Risk Management** - Crowding, noise pollution and extended waiting times raise stress levels often leading to verbal abuse and sometimes violence towards staff. The **MediCall** pager allows patients to leave the waiting area, which considerably reduces these risks, by creating a more peaceful and orderly environment for everyone.

**Time Management** - It's never been easier to maximise staff productivity. Patients and families waiting for appointments, tests or information can be quickly notified that you are ready to deal with them, without leaving your work area. This leads to more efficient day to day operations and allows your medical personnel to focus on their primary objective - **patient care.**

**Customer Satisfaction** - Enhance your patient's and guest's overall experience. The **MediCall** pager allows them the flexibility and freedom to leave the waiting area and visit the hospital amenities including the chapel, gift shop, courtyard or cafeteria whilst secure in the knowledge that they will not lose their place in the queue - **all stress free.**

## Welcome to the Future of Patient Paging

The MediCall™ patient paging system improves the hospital environment for staff, patients and visitors alike. Immediate, silent, affordable and easy to use, Call Systems Technology provide the building area coverage you require, placing efficient, effective communication control at your fingertips

### MediCall Pager Features

- Easy to hold, use and manage
- Robust, durable and reliable
- Integrated promotional area
- New "Quick-Charge" technology
- Hi-Tech, space saving design
- Designed to reduce loss
- Inexpensive to own
- Intuitive battery meter/indicator
- Secure in chargers - no stacking
- Customer driven product design

### Tower Charger Features

- Attractive and functional tower design
- Supports 20 MediCall Pagers
- Charger design contains pagers in slots (prevents units falling over)
- Slotted "CD-Rack" design facilitates FIFO
- Daisy chains to support up to 3 chargers (60 pagers) with large power supply
- Compact footprint
- Supports new rapid charging
- Intuitive power indicator (green light)

Alternative pagers also available:

#### Glowster



#### Rapid Call



▲ MediCall™ pager handset

▼ Towercharger design contains pagers in slots



Call us now to arrange a no-obligation demonstration of the MediCall™ patient communications solution on:

**0800 389 5642**

or e-mail [solutions@call-systems.com](mailto:solutions@call-systems.com)

[www.call-systems.com](http://www.call-systems.com)



The **Consultant-Ready** system is the ideal companion to the MediCall paging system. Consisting of a small desktop wireless button on the consultant's desk, alerts can be sent direct to the reception desk to notify them that they will soon be ready for the next patient. Reception can then page the patient on their MediCall pager several minutes in advance, ensuring that they are available as soon as the consultant is ready for them. The fully integrated system can utilise the consultant's valuable time more effectively and dramatically reduce patient waiting times.



▲ The **Consultant-Ready** system dramatically saves consultant's valuable time.



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